

## 10.2 Query Reply/Appeal



### Online Claim Query Reply / Appeal

Please follow these 3 simple steps to file an online claim.

1. Follow through Step 1 to 3



STEP 1  
Fill in Claim Details



STEP 2  
Upload Claim Documents



STEP 3  
Validate Claimant's Details and Submit Claim

Submission Type

Query Reply  Appeal

Name of Life Assured

Select

Claim Type

Select

Event Date

dd/mm/yyyy

2. Select Submission Type

3

1